

PROJECT OUTLINE & PROPOSAL

HOUSING AND HOMELESSNESS: A SERVICE NEEDS ESTIMATION



MOUNT WADDINGTON REGION
SPRING 2021



CONTACT US

www.mwhn.ca/surveys

coordinator@mwhn.ca

02 SUMMARY

03 DEFINITIONS OF HOMELESSNESS

04 FOOD SECURITY TIE-INS

04 THE NEED FOR THIS PROJECT

05 METHODS

07 SUPPORT & RESOURCES

07 TIME FRAME & PARTNER ASK

09 APPENDICES

- PARTICIPATION
REQUEST LETTER
- DRAFT MOU
- TIMELINE
- SURVEY SAMPLE

18 REFERENCES

PROJECT PROPOSAL

UNDERSTANDING HOMELESSNESS

Homelessness is the situation of an individual, family or community without stable, safe, permanent, appropriate housing, or the immediate prospect, means and ability of acquiring it.

Homelessness is most often the result of systemic or societal barriers, domestic violence, a lack of affordable and appropriate housing, the individual/ household's financial, mental, cognitive, behavioural or physical challenges, and/or racism and discrimination. Most people do not choose to be homeless, and the experience is generally negative, unpleasant, stressful and distressing. (ARDN Guide to Estimating Rural Homelessness, 2019)

PROJECT SUMMARY

Homelessness has historically been difficult to accurately measure in rural areas. In the rural Regional District of Mount Waddington and remote Traditional Territories of Indigenous Nations, the more commonly known Point-In-Time (PIT) Count methodologies used to assess homelessness prove inaccurate due to various environmental, social, and cultural considerations. (ARDN, 2019)

A solution was found in rural Northern Alberta, supported by the Federal and Provincial Governments and implemented by their communities. The Alberta Rural Development Network (ARDN) developed a methodology that uses surveys and "unique, confidential, personal identifiers" to assist in gathering and organizing the data around homelessness and housing security issues. Over a span of 90 days, service agencies, outreach programs, income support organizations, and meal providers deliver the approximately 5 minute long, confidential survey on housing conditions to their clientele. Communities may also recruit law enforcement, schools, places of worship, and other community organizations to assist. On the North Island, we wish to optimize this collaborative outreach opportunity and add questions on food security to the survey.

Further in this document, will explore the scope of the proposed *Housing and Homelessness: A Service Needs Estimation* project at high level including definitions, methodology, warrants, resources, time frames, and expected participation requirements from partner agencies delivering the surveys.

THE MANY DEFINITIONS OF HOMELESSNESS

UN-SHELTERED

Absolutely homeless, living on the streets or in places not intended for human habitation. This includes living on or in:

- sidewalks, squares, parks or bush
- vehicles or boats lacking amenities
- garages

EMERGENCY SHELTERED

People who are staying in overnight shelters due to homelessness as well as those staying in shelters due to family violence.

PROVISIONALLY ACCOMMODATED

People with accommodation that is temporary or that lacks security for tenure

- couch-surfing
- living in transitional housing
- living in abandoned buildings
- living in places unfit for human habitation
- people in domestic violence situations, etc

AT RISK OF HOMELESSNESS

People who are not yet homeless but their current economic and/or housing situation is precarious or does not meet public health and safety standards.

- people who are one rent payment missed from eviction
- people whose housing may be condemned for health, by-law, or safety violations, etc

YOUTH HOMELESSNESS

This refers to the situation and experience of young people between the ages of 13 and 24 who are living independently of parents and/ or caregivers, but do not have the means or ability to acquire a stable, safe, or consistent residence. This demographic also lacks adequate supports that will enable them to move forward with their lives in a safe and planned way. In addition to experiencing economic deprivation and a lack of secure housing, many young people may be undergoing significant developmental (social, physical, emotional and cognitive) change.

INDIGENOUS HOMELESSNESS

According to the *Canadian Observatory on Homelessness* this is a human condition that describes First Nations, Métis and Inuit individuals, families or communities lacking stable, permanent, appropriate housing, or the immediate prospect, means or ability to acquire such housing.

Unlike the common colonialist definition of homelessness, Indigenous homelessness is not defined as lacking a structure of habitation; rather, it is more fully described and understood through a composite lens of Indigenous worldviews that includes a breakdown of relationships. These include: individuals, families and communities isolated from their relationship to:

- land, water, place,
- family, kin, each other,
- animals, cultures, languages, and identities

To learn more about the various elements of Indigenous Homelessness, please refer to Jesse A. Thistle's *Definition of Indigenous Homelessness*. 3

THE DEFINITION OF FOOD SECURITY

The Mount Waddington Health Network (MWHN) uses the following working definition of food security - which may be subject to change and inclusion of culturally appropriate and safe language.

"Consistent, barrier-free (unrestricted) access to healthy affordable food, in such quantity to allow an individual or family to keep personal stores that support everyone through power outages, service disruption, emergency situation or financial crisis."

THE NEED FOR THIS PROJECT HOMELESSNESS & HOUSING SECURITY

Within the Mt. Waddington region there has been a broad range of work completed to assess needs around housing. However, the estimation of the number of people experiencing homelessness or housing insecurity has remained an important missing piece of the assessment. From that point, there has been a corresponding lack of on strategy employed to help at -risk people. Further, assessments of Indigenous and Non-Indigenous housing needs in the region are often observed to have a culturally differentiated approach, which means strategy to help vulnerable populations may not take into account the needs of Indigenous peoples living off reserve.

Additional short and long term benefits are outlined in the ARDN [Step by step guide to estimating rural homelessness](#) (2019) which including raising awareness, being able to identify service gaps, and having better planning information for housing and community development which accounts for the full continuum of housing needs.

THE NEED FOR THIS PROJECT FOOD SECURITY

Emergency food suppliers have noted a significant increase in the amount of emergency food supplies and services being used in the region. Understanding the level of emergency food supply need in the region and working through proactive solutions for those in need of emergency food is a priority for the MWHN and our partner organizations and communities. When surveying vulnerable populations, we would like to use this opportunity to provide information about Food Security supports and access in the region.

METHODS

The method we are planning to collect this information is based on several years of best practices developed by experts in other rural Canadian jurisdictions. The aim is to be inclusive of cultures, genders, sexes, ages, and all undeserved populations in a manner that is culturally safe, accessible, and appropriate.

The below is an excerpt from the ARDN *Step by Step Guide to Estimating Rural Homelessness* (2019) describing the approach at high-level. We will be modifying our approach as a result of community engagement to include components that are reflective of our region and specific goals and needs.

"A service-based *Population Estimation Approach* estimates the number of individuals experiencing homelessness as well as those at risk of becoming homeless in a community by using data collected by service agencies over a defined period of time."

SERVICE AGENCIES CAN INCLUDE:

- meal program providers
- food banks
- outreach programs
- social service agencies
- income support services
- any agency that provides supports or services to individuals experiencing homelessness or those at risk of homelessness

OTHER GROUPS POTENTIALLY SUITED TO SUPPORT DATA COLLECTION

- law enforcement
 - clergy
 - schools
-

Collaborating with multiple service agencies will present a more comprehensive, holistic, and inclusive snapshot of the members of the community who may require more supports. Please note that consistency is important; once the participating service agencies have been defined, it is advisable to enlist the same organizations again for all subsequent estimations, when possible.

METHODS

KNOWN LOCATION COUNTS

An additional step characterized as “known location counts” may be incorporated into the homelessness estimation if there are certain parts of the community that act as informal residences for individuals experiencing homelessness

EXAMPLES OF KNOWN LOCATIONS:

- RV parks
- campsites
- non-deeded rural encampments
- ‘tent cities’, etc.

Known location counts can be carried out if the community has extra resources to recruit and train volunteers. The known location count will help ensure that communities do not miss individuals experiencing homelessness who are not actively accessing service agencies or individuals who frequent service agencies but were unable to access them during the estimation period.” (ARDN, 2019)

DEVELOPING INFORMATION ABOUT FOOD SECURITY SUPPORTS

We are currently working as a community to develop best practices in the definition and evaluation of food security in rural areas of British Columbia. There is an existing network of Mount Waddington and Indigenous food providers who are in a position to help vulnerable people gain access to resources - this information will be provided along with follow-up documents about how to access support services for community members living in challenging circumstances.

Local experts already delivering Food Security services in the community will be called on for their insight and input in forming additional frameworks of support.

APPENDICES

- A: Request for Participation Letter
- B: Memorandum of Understanding, Participation
- C: Project Timeline
- D: Survey Sample - ARDN 2019

REQUEST FOR PARTICIPATION: LETTER TO ORGANIZATIONS

February 1, 2021

RE: HOUSING AND HOMELESSNESS: A SERVICE NEEDS ESTIMATION FOR MOUNT WADDINGTON

Dear Partner Agency,

Community partners of the Health Network's Wellness First Committee have long identified there is a lack of information about the number of people at-risk of homelessness or homeless in the region. The recent Provincially mandated 2020 [Mount Waddington Housing Needs Report](#) echoed this lack of information. To address this concern, the Wellness First Committee agreed that we must better represent this demographic in the larger system and do our best to gather the information that will help us demonstrate the magnitude of the housing issues in our communities.

With sufficient participation, the survey is slated to be done over a span of 45 days from March to mid-April 2021. We acknowledge this survey does lack some of the important qualitative data collection that is critically important in understanding the root causes for housing security issues, and it is our hope that this very numbers-oriented estimation is a launching pad for funding and further, more intensive work in this area.

The methodology of the survey is based on innovative practices in rural homelessness estimations (see attached.) Today, we are asking if your agency/organization to review the proposal and subsequently support the housing insecurity estimations through providing dedicated staff or volunteer time to help community members complete the survey.

This would include:

1. Staff surveyors attending a 2-3-hour training session in late February 2021
2. Promoting the voluntary survey to people who access your services
3. Supporting persons who cannot independently complete the survey (typically 6-10 minutes per survey); and
4. Liaising with the Housing Estimation Coordinator through the process (typically 1-2 check ins during the 45-day survey period)

Thank you for your consideration of this request. The outcome of this will be valuable information to help us move forward together in our mission to support access to housing and services. We thank all the Indigenous and non-Indigenous service providers who provided perspective and suggestions for making this project better for the people who will participate and share their personal life circumstances.

In terms of survey delivery and implementation, we recognize that there are multiple competing pressures on all organizations at this time. If you need support or have questions, please reach out. It is our collective honour to help.

Sincerely, Gilakas'la

Angela Smith

Coordinator, MWHN

Housing Estimate Coordinator

MEMORANDUM OF UNDERSTANDING - PROJECT PARTICIPATION

Mt. Waddington Housing Estimation Memorandum of Understanding and Support

Dear Participant,

As a member agency you have indicated that your organization has the capacity to support community members in completing the Housing and Homelessness Service Needs Estimation survey.

This includes:

1. Staff surveyors attending a 2-3-hour training session in late February 2021,
2. Promoting the voluntary survey to people who access your services,
3. Supporting persons who cannot independently complete the survey (typically 6-10 minutes per survey); and
4. Liaising with the Housing Estimation Coordinator through the process (typically 1-2 check ins during the 45-day survey period)

As the Mt. Waddington Health Network we are collectively committed to supporting agencies to complete this work, and are committed to:

1. Provide adequate training and support to staff and volunteers who will administer or support the survey,
2. Be accountable to ensure that the data is stored and protected meeting privacy and ethics guidelines,
3. Support agencies and volunteers throughout the survey period as required,
4. Within two weeks of completing the survey check in with all organizations involved to identify lessons learned for future surveys,
5. Invite all agencies to review preliminary reports and provide feedback about the findings; and
6. Complete a fulsome report on the findings of the survey.

Thank you again for your support to complete this work. If there are resource constraints that are impacting the ability to participate please connect with the Health Network so we can discuss solutions together.

Sincerely,

Angela Smith

Housing Estimate Coordinator

On behalf of Wellness First Committee, Mount Waddington Health Network

PROJECT TIMELINE

1. Project Learning Phase

December 2020- January 2021

- Review best practice in Housing Estimation.
- Review Mt Waddington Housing Needs Assessment
- Identify means of enabling housing estimation, resource requirements, commitments, privacy, and capacity needs.
- Identify key supports for process.

2. Supporting, Planning & Commitment Window

January – February 28, 2021

- Operational plan developed and resourced.
- Community partners engaged in support requests and active follow up ability to support.
- Identification of emergent needs or resources and means to address the same quickly.
- Ensuring all support roles are identified with survey delivery, leadership, administrative and with an aim of having a full capture of the Mt. Waddington Region.
- Data collection tools are created/found and live.

3. Training Phase

February – March 2021

- Identification of support persons who will be aiding with survey delivery.
- Development and delivery of training resources and sessions.
- Ongoing support for outstanding issues in training.

4. Survey Period

March – April 2021—45 days total

- Active follow up with survey sites /organizations to address operation of survey and any concerns.
- Collection of survey results.
- Quick evaluation of lessons learned shortly after the survey period is completed.

5. Results Analysis & Review

April 2021- June 2021

- ·Loading data into software and tabulation of results.
- ·Ensuring quality of data through review of best practices and preliminary data reports.
- ·Completion of final data.
- ·Writing of reports for review by Wellness First Committee

6. Reporting Period

June – September 2021

- Bring reports to Wellness First Committee for review and further interpretation.
- Finalize report and identify key drivers for next steps including integration with cycle of housing needs assessment, current projects and priorities for future projects or areas of focus.

Housing and Service Needs Estimation Survey

PURPOSE OF THE SURVEY

- This survey was created to help our community gain a better understanding of the needs of our residents and the services required to improve and enhance community well-being.
- Your answers will help us identify the type of services that are currently being accessed and which ones are currently seeing the most use, and what needs in the community aren't being met. We will use the information gathered from this survey to take steps to increase and/or improve the services offered within our community.

PROCEDURE

- Time required: 6 – 10 minutes.
- This survey contains questions regarding your current/past living situations, employment, and citizenship/immigration status.
- If you feel uncomfortable at any point, you are free to skip any of the questions or stop the survey without affecting your access to services.
- Staff members are available to answer any questions regarding the survey.

CONFIDENTIALITY AND DATA PROTECTION

- By continuing with this survey, you consent to the collection, use, and disclosure of your personal information for the purposes described above.
- A unique identifier will be assigned to the information you provide in this survey and your full name will not be used in the survey.
- Physical and electronic copies of the data (where available) will be stored and protected using adequate safeguards like password-protected computers.

RIGHT TO WITHDRAW

- Your participation is completely voluntary.
- You can skip questions if you wish. If you skip questions, your responses to other questions will still be recorded.
- You can stop at any time without affecting your access to services. If you stop the survey at any point, none of your information will be used.

Knowing the information above, are you willing to take this survey right now?

- ☐ Yes
- ☐ No

If no, for which reasons?

- ☐ I don't have time today
- ☐ I have taken the survey before
- ☐ The survey is too long
- ☐ The survey is too personal
- ☐ The survey doesn't relate to me
- ☐

other

HOUSING AND HOMELESSNESS: A SERVICE NEEDS ESTIMATION FOR MOUNT WADDINGTON

BEGIN SURVEY

Q1. Anonymous Unique Identifier

[ex. John Smith, born on 15th November 1964]

J	O
---	---

What are the first two letters of your **FIRST** name?

S	M
---	---

What are the first two letters of your **LAST** name?

1	5
---	---

What is the **DAY** you were born?

6	4
---	---

What are the last two numbers of the **YEAR** you were born?

Q2. How do you describe your gender identity?

- ☐ Male/Man
- ☐ Female/Woman
- ☐ Two-Spirit
- ☐ Trans Male/Trans Man
- ☐ Trans Female/Trans Woman
- ☐ Non-binary (including genderqueer & gender fluid)
- ☐ Don't Know
- ☐ Identity Not Listed: _____
- ☐ Prefer not to answer

Q3. How do you describe your sexual orientation?

- ☐ Straight
- ☐ Lesbian
- ☐ Gay
- ☐ Asexual
- ☐ Bisexual
- ☐ Two-spirit
- ☐ Queer
- ☐ Questioning
- ☐ Identity not listed: _____
- ☐ Prefer not to answer

DEMOGRAPHICS

Q4. Were you born in Canada?

- ☐ Yes (please skip to Q5.)
- ☐ No (please answer Q4a. to Q4c.)

Q4a. If no, how long have you lived in Canada?

____ days / weeks / months / years

OR

- ☐ ____ / ____ / ____ date of arrival (mm/dd/yy)
- ☐ Don't know
- ☐ Prefer not to answer

Q4b. Did you come to Canada as an immigrant, refugee, or refugee claimant?

- ☐ Economic Migrant Worker
- ☐ Landed Immigrant
- ☐ Permanent Resident
- ☐ Refugee/Claimant
- ☐ Student Visa
- ☐ Temporary Foreign Worker
- ☐ Prefer not to answer

Q4c. What is your current migrant status?

- ☐ Canadian Citizen
- ☐ Economic Migrant Worker
- ☐ Landed Immigrant
- ☐ Permanent Resident
- ☐ Refugee/Claimant
- ☐ Student Visa
- ☐ Temporary Foreign Worker
- ☐ Prefer not to answer

Q5. Which ethnic group do you identify with? (check one)

- ☐ African
- ☐ Asian
- ☐ Caucasian
- ☐ Indigenous
- ☐ Latino/Hispanic
- ☐ Middle Eastern
- ☐ Not Listed: _____
- ☐ Prefer not to answer
- ☐ First Nations
- ☐ Inuit
- ☐ Métis

Q6. Have you ever served in the Canadian Armed Forces, Royal Canadian Mounted Police, or any Emergency Services? (check all that apply)

- Yes { ☐ Canadian Armed Forces
- ☐ Royal Canadian Mounted Police (RCMP)
- ☐ Emergency Services (EMS, Police, Fire Dept.)
- ☐ No
- ☐ Prefer not to answer

HOUSING STABILITY

Q7. Do you consider your housing situation to be unstable or you feel you could easily lose your housing?

- ☐ Yes
- ☐ No
- ☐ Not sure
- ☐ Prefer not to answer

HOUSING AND HOMELESSNESS: A SERVICE NEEDS ESTIMATION FOR MOUNT WADDINGTON

HOUSING STABILITY (CONTINUED)

Q8. Thinking about your living situation this past month, which of these statements apply to you? (Check all that apply)

- ☐ I own the house I'm currently in
- ☐ I rent the apartment I'm currently in
- ☐ I live in accommodations provided by my employer
- ☐ I live in a house that is owned by/rented out by the Band
- ☐ I share a house/apartment with roommates
- ☐ I live in a house/apartment that I share with family/dependents
- ☐ I find it difficult to pay rent and I feel like I spend more than a third of my monthly income on my housing
- ☐ I live in housing that needs major repairs (heating or plumbing problems, mould, leaky roof, etc.)
- ☐ There are not enough rooms for the number of people in the house I'm in
- ☐ I lived in supported housing (e.g. Housing First) in the past month
- ☐ I stayed in a medical/detox/rehabilitation facility in the past month
- ☐ I slept in a friend's/family's house because I had no other place to stay in the past month
- ☐ I stayed in a jail/ prison/ remand centre in the past month
- ☐ I stayed at a women's/domestic violence shelter in the past month
- ☐ I stayed with someone I didn't know because I had no other place to stay in the past month
- ☐ I slept in a shelter in the past month
- ☐ I slept in a makeshift shelter, vehicle, tent, or shack in the past month
- ☐ I slept in a public space (sidewalks, park benches, bus shelter etc.) in the past month

Q9. Why do you feel that your housing situation is unstable or why you feel you could lose it? (please choose up to 5 answers)

- ☐ Does not apply to me
- ☐ Abuse
- ☐ Addiction/Substance Use
- ☐ Conflict with: landlord, parent/guardian, roommate, spouse/partner (*underline*)
- ☐ Disability: mental, physical (*underline*)
- ☐ Domestic/Family Violence
- ☐ Family Rejection: due to gender identity, sexual orientation, or gender expression (*underline*)
- ☐ I can't afford my rent or mortgage payments
- ☐ I don't make enough money
- ☐ Illness/Medical Condition
- ☐ Lost my job/Spouse lost their job (*underline*)
- ☐ Mental Health Issues
- ☐ My housing needs major repairs (mould, etc.)
- ☐ My rent increased
- ☐ Racism/Discrimination
- ☐ Lack of Transportation
- ☐ Was in jail/prison
- ☐ Prefer not to answer

Q10. If you had to choose only one main reason why you feel that your housing situation is unstable, which one would it be? Please write your answer in the box below:

RECENT ACCOMMODATIONS

Q11. Have you stayed in an emergency shelter in the past year?

- ☐ Yes
- ☐ No
- ☐ I don't know
- ☐ Prefer not to answer

Q12. If you needed a shelter in the past year, and didn't access one, what were the reasons? (select all that apply)

- ☐ I didn't need shelter services
- ☐ The shelter was full
- ☐ No shelter in my area
- ☐ Don't feel safe
- ☐ Health concerns (i.e. bed bugs, dirty, etc.)
- ☐ Hours of operation
- ☐ Lack of disability accommodations
- ☐ Lack of transportation
- ☐ No pets allowed
- ☐ Separation from family member(s) or partner
- ☐ Reason not listed:
- ☐ Prefer not to answer

HOUSING AND HOMELESSNESS: A SERVICE NEEDS ESTIMATION FOR MOUNT WADDINGTON

RECENT ACCOMMODATIONS (CONTINUED)

Q13. How long have you been staying in your current living arrangements?

- ☐ Less than a month
- ☐ 1 to 6 months
- ☐ 6 months to 1 year
- ☐ 1 to 2 years
- ☐ More than 2 years
- ☐ Prefer not to answer

HOUSEHOLD MEMBERS

Q14. Have you ever been in foster care, in a youth group home, or under a youth/young adult agreement?

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer

Q15. Are you or anyone in your household currently pregnant?

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer

Q16. Are you currently a single-parent household?

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer

Q17. How many dependents under 18 years of age are staying with you tonight?

- ☐ None
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ Other: _____
- ☐ Prefer not to answer

Q18. Please list out the ages/gender of the dependents staying with you:

e.g. 16-year-old boy

- ☐ Does not apply to me
- ☐ Prefer not to answer

Q19. How many adults are staying with you?

- ☐ None
- ☐ # _____ total number of adults
 - ☐ Parent(s)
 - ☐ Partner
 - ☐ Adult Children (18+)
 - ☐ Extended Family
 - ☐ Co-Workers
 - ☐ Not Listed: _____
 - ☐ Prefer not to answer

COMMUNITY LIVING

Q20. How long have you lived in this community?

- ☐ Always lived here
- ☐ Under a year ☐ Please answer
- ☐ Over a year ☐ Q20a. to Q20d.
- ☐ Prefer not to answer

Q20a. Where did you live before you came to this community?

- ☐ Another community in the province: _____
- ☐ A First Nation Community
- ☐ A Métis Settlement
- ☐ An Inuit Community
- ☐ Another province: _____
- ☐ Another country: _____
- ☐ Prefer not to answer
- ☐ Does not apply to me

Q20b. How many times have you moved in the past 12 months?

- ☐ Have not moved in the past 12 months
- ☐ 1 to 2 times
- ☐ 3 to 6 times
- ☐ More than 6 times
- ☐ Not sure
- ☐ Prefer not to answer
- ☐ Does not apply to me

Q20c. What is the main reason you came to this community?

- ☐ Environmental displacement (flooding, fire, lack of clean drinking water, etc.)
- ☐ Fear for safety
- ☐ Family moved here
- ☐ I was looking for work
- ☐ I got a job here
- ☐ To access emergency shelter(s)
- ☐ To access services/supports
- ☐ To find housing
- ☐ To visit friends and family
- ☐ To attend school
- ☐ Other: _____
- ☐ Prefer not to Answer

Q20d. Would you have stayed in your previous community if you had access to better services/programs?

- ☐ Yes
- ☐ No
- ☐ Not sure
- ☐ Prefer not to answer

HOUSING AND HOMELESSNESS: A SERVICE NEEDS ESTIMATION FOR MOUNT WADDINGTON

EMPLOYMENT

Q21. Are you currently employed?

- ☐ Yes (please answer Q21a. to Q21b.)
- ☐ No
- ☐ Prefer not to answer

Q21a. If yes, is your position (check all that apply):

- ☐ Casual
- ☐ Part-time
- ☐ Full-time
- ☐ Not Listed: _____
- ☐ Prefer not to answer

Q21b. If yes, which area is your job in?

- ☐ Agriculture
- ☐ Education
- ☐ Finance
- ☐ Forestry
- ☐ Health
- ☐ Restaurant/Food and Beverage
- ☐ Human Services
- ☐ Hunting/Trapping
- ☐ Marketing
- ☐ Oil and Gas
- ☐ Retail/Personal Services
- ☐ Technology
- ☐ Tourism
- ☐ Not Listed: _____
- ☐ Prefer not to answer

Q22. What are your sources of income? (Check all that apply.)

- ☐ Employment
- ☐ Alimony/Child Support
- ☐ Child and Family Tax Benefits
- ☐ Disability Benefits
- ☐ Employment Insurance (EI)
- ☐ GST refunds
- ☐ Income Assistance
- ☐ Informal Income (e.g. bottle returns, panhandling, etc.)
- ☐ Money from family and friends
- ☐ Student Loans
- ☐ Seniors Benefits (CPP, OAS, GIS, etc.)
- ☐ My Partner or Spouse's Income
- ☐ Veterans' Benefits
- ☐ Not Listed: _____
- ☐ Prefer not to answer

Q23. What is the highest level of education you've completed?

- ☐ No formal education
- ☐ Some grade school
- ☐ Some high school
- ☐ High school diploma or GED
- ☐ Apprenticeship, trades certificate, or diploma
- ☐ College certificate or diploma
- ☐ Some post-secondary
- ☐ Post-secondary degree (bachelor's)
- ☐ Graduate/Professional Degree (Master's, PhD, MD, JD, etc.)
- ☐ Don't know
- ☐ Prefer not to answer

SUPPORT SERVICES

Q24. What is the main reason(s) for visiting the office today? (choose as many options as it applies to you)

- ☐ Basic Needs - food, shelter, clothing, etc.,
- ☐ Crisis Financial Support – eviction notice, utility bill problems, damage deposits, etc.
- ☐ Family/Parenting - child care, parenting/family issues, relationship issues, child developmental assessment tools/referrals etc.
- ☐ Financial - employment, housing, training/education, etc.
- ☐ Health and Wellness - addictions, mental health, physical health care, spiritual/cultural, etc.
- ☐ Legal - separation/divorce/custody, wills/estates, employment/labour standards, landlord/tenant issues, immigration issues, criminal/misdemeanor, etc.
- ☐ Support Services– help with government forms, help with accessing government/other programs or services, access to technology, etc.
- ☐ Transportation Needs– access to basic services/education/employment, medical transportation
- ☐ All of the Above
- ☐ Not Listed: _____
- ☐ Prefer not to answer

HOUSING AND HOMELESSNESS: A SERVICE NEEDS ESTIMATION FOR MOUNT WADDINGTON

SUPPORT SERVICES (CONTINUED)

Q25. Of the areas listed in Q24, which ones do you feel you need the most support or assistance with? (list as many options as it applies to you)

Support Services

Q26. Does our community provide enough...

Yes No Not Sure

Employment opportunities

☐ ☐ ☐

Free/accessible recreational/social opportunities

☐ ☐ ☐

Sufficient social services

☐ ☐ ☐

Accessible affordable housing

☐ ☐ ☐

Q27. Knowing the information you've shared, do we have your consent to use this information to estimate the resources we need to support people in our community?

As a reminder, no identifying information will be used; all data will be treated securely and with respect; and saying "No" will NOT affect your ability to access services.

☐ Yes
☐ No

THANK YOU FOR YOUR TIME!

FOR OFFICE USE ONLY
(please fill in completely)

☐ Survey conducted by Staff Member
☐ Survey filled out by Client

Date Completed: MM/DD/YYYY
Service Agency Name: _____

--	--	--	--	--	--	--	--	--

Please create the unique identifier based on the information on page 2 of this survey and as shown in the guidelines below.

Unique Identifier Guidelines

To safeguard respondents' identity and ensure their anonymity, please fill in the unique identifier box located at the bottom of this page as follows:

[Ex. John Smith, born on 15th November 1964]

J	O	S	M	0	6	6	4	M
A1	A2	B1	B2	C1	C2	D1	D2	E

(A1, A2)
First Two Letters of the
First Name

(B1, B2)
First Two Letters of the
Last Name

(C1 + C2)
Sum* of the Numbers in
the Birth Day

(D1, D2)
Last Two Numbers of the
Year of Birth

(E)
'M' for Male, 'F' for
Female, and 'X' for Non-
Binary

* If the sum of the numbers in the Birth Day of the individual is less than 10, add a '0' in front of the final sum, and if the resulting sum is greater than or equal to 10, record it as is. Refer to the examples above. This is done to keep the overall unique identifier length consistent among all survey participants with a total of 9 characters.

** In the case of any missing information to develop a 'Unique Identifier', please use '#' for the character representing the information that is missing.

REFERENCES

- Alberta Rural Development Network, Step-by-Step Guide to Estimating Rural Homelessness. (2019). Developed by ARDN for Rural and Remote Communities. Retrieved from <https://www.ardn.ca/estimation-guide/step-by-step-guide-to-estimatingrural-homelessness-english>
 - Mount Waddington Health Network Compiled Housing Resources (2021) <https://www.mwhn.ca/housing>
 - 2020 Housing Needs Assessment
-

The Mount Waddington Health Network, Wellness First Committee, and the partner agencies who come together to impact positive change for all in community would like to thank you for all you do for others. Gilakas'la.